

Welcome to Palmasol Hotel Benalmádena!
Our purpose is to provide you with an unforgettable Palm Experience!

Below you will find details of the applicable regulations governing the All-Inclusive board option:

REGULATIONS AND PROPER USE OF THE ALL-INCLUSIVE PROMOTION

The contracting of this board option implies the acceptance by the client of the fulfilment of these regulations.

- On arrival you will be given a "Welcome Card" with the key to your room and the identification badge of the service contracted (identification bracelet).
 - To access the restaurant, you must present your "Welcome card".
 - To be able to consume at any service point, it is essential that you present your room key, to verify your identity.
- The identification bracelet with the All-Inclusive service is issued personally to each guest and is NOT transferable.
- To ensure the correct operation of the all-inclusive service, only one drink per guest may be ordered each time you go to the service point. The use of the All Inclusive is personal and cannot be used for the enjoyment of third parties.
- The Hotel shall have the right to withdraw the All-Inclusive board option in the event of misuse by the client.
- If you have any doubts or queries about the All-Inclusive service, our reception is at your disposal.
- Any complaint must be dealt with directly at the hotel during the stay. No claims will be accepted after the end of the stay.
- Early breakfast and picnic lunches must be requested in advance at reception before 19.00h the previous day.
- The Hotel will indicate which point of sale will offer the All-Inclusive service at any given time. The Hotel will guarantee that there will be at least one point of sale open during the time of the All-Inclusive service.
- The All-Inclusive opening hours are from 11.00h to 23.00h and the promotion ends in bars on the last day before check out at 11.00h and in the Restaurant with the last service booked.

NOTE: *If your first meal booked is lunch, your last service will be breakfast and if your first meal is dinner, your last service will be lunch.*
- All drinks** served in or for the pool area will be served in plastic or paper cups to comply with current regulations.
- It is strictly forbidden to take food out of the restaurant and to eat or drink outside the areas provided for this purpose.

NOTE: *In case of non-compliance with the above, the hotel reserves the right to exclude the client from the All-Inclusive board option.*
- Other services available to all guests are listed below: kettle, pool towel, bicycle and car rental, massages, among others.

These services are payable and prices can be consulted at the hotel reception desk.

ALL INCLUSIVE PACKAGE

WHAT DOES THIS PROMOTION INCLUDE?

The following information details exactly what services and availability times are included in this promotion:

HOTEL BAR

It is at your service to order All Inclusive drinks**, with alcohol (national brands) and non-alcoholic from 11.00h until 23.00h.

-Non-alcoholic Beverages-

Mineral water, juices (orange, pineapple and tomato), soft drinks (Lemon Kas, Orange Kas, Pepsi, Pepsi Light, Seven Up, Tonic Water Kas).

Non-alcoholic beer, Non-alcoholic fruit liqueur (Peach and Apple).

Instant coffees and teas, chocolate milkshake.

-Alcoholic Beverages - Brands of the hotel's choice

Sangria, local draught beer, local wine (white, rosé, red), Whisky, Gin, Rum, Vodka, Sweet Anise, Whisky Cream, Peach and Apple Fruit Liqueur (with alcohol) Red and white vermouth, house muscatel wine.

HOTEL SNACK BAR

Cold snacks from 12.00h to 13.00h and from 17.00h to 18.00h. Includes: Green salad, ham/cheese sandwich, tuna sandwich and nachos with guacamole and pico de gallo.

Hot snacks from 13.00h to 16:00h Including: Hot mixed ham and cheese sandwich, hot dog with crispy onions, cheeseburger, fries, chicken finger with barbecue sauce.

You can enjoy different flavours of ice cream tubs from 12.00h to 17.00h.

■Ice creams from menu not included■

HOTEL RESTAURANT

All Inclusive meals are served in the "RESTAURANT" with the following drinks** included:

Mineral water, juices (orange and pineapple), soft drinks (lemon Kas, orange Kas, Pepsi, Pepsi Light, Seven Up, tonic water), homemade lemonade, sangria, local beer, non-alcoholic beer and local wine (white, rosé and red).

(**) Note: There is a selection of brands that are not included in the All Inclusive, and that must be paid for at the time if the client wishes to consume them.

There is the option with a supplement of All-Inclusive Plus packages including for example specific national/international brands, cocktails etc. Information and prices are available at reception.

The hotel management reserves the right to withdraw the all-inclusive service if it is used fraudulently or if it is detected that the client is causing a nuisance to other guests or staff due to excessive alcohol consumption.

By signing I accept the conditions of the All-Inclusive Pack

Happy Palm Experience!

Steven Boyle - Manager