

# General information

## **Welcome at Roquetas Beach Hotel!**

We would like to thank you for the trust you have placed in us by choosing our establishment to enjoy your stay.

We have prepared a directory to provide you with information about the services offered by our Hotel.

If you have any questions or special requests, please do not hesitate to contact our reception department.

We hope to live up to your expectations and that you have an exceptional stay.

Sincerely,

*Pedro Redondo*

Manager



## Reception

Our reception desk offers the following services:

- 24-hour front desk service
- Wake-up calls
- Reservation of picnics (must be requested on the previous day before 7:00 pm)
- Luggage storage room
- Courtesy bathroom
- Tourist information
- Recommended restaurant reservations



## Additional services

Not included. Ask reception about many rates.

- Car rental services and transfers
- Excursion and ticket sale
- Towels can be rented at 3,50 €/day (with a refundable security deposit of 10,00 €)
- You can also buy towels (20,00 €/u.)
- Water kettle rent 2,50 €/day (with a refundable security deposit of 10,00 €)
- Paid medical assistance

**In certain cases your tour operator has the exclusive right to manage these services. In those cases, please contact them directly.**